

Terms & Conditions

1) About us

These terms and conditions govern your use of this website <https://www.barbetpicturebook.com> ; by using this website, you accept these terms and conditions in full.

Chaussette's is the legal entity .

The Company is registred in Brasschaat (Belgium)

our mail address: info@barbetpicturebook.com with company registration number: 0631.635.096

2) Products-availability/Prices

-We attemp to ensure that the information available on the website is accurate at anytime. If a product is temporarily out of stock it will be explicitly stated on our site.

-All details,descriptions of products are accurate but errors may occur.

-You can make a bulk order. Please send an email to info@barbetpicturebook.com and we give you an attractive offer.

The contract is binding through mail or acceptance with signature.

All present conditions shall apply

-You will receive an order acknowledgment detailing the item(s) you have ordered.

The completion of the contract will take place when your order is shipped from here to you.

We will send you a despatch confirmation email

-The price of the books will be as quoted on our site.

These prices include VAT but exclude delivery costs, which will be added tot he total amount due.

-If due to technical errors in pricing and or details incorrectly shown on our website,inability to gain authorisation on your payment or your product being unavailable from stock, we reserve the right not to accept orders.

3)Delivery of Products

-Delivery will be made to the address detailed by the customer.

Chaussette's holds no responsibility for losses, costs, damages, expenses incurred by delay, in delivery that may be caused by third parties.

-Delivery dates are estimated and are not guaranteed.

-Any delay in delivery is no reason of order cancellation nor financial compensation.

-Risk of loss and damage of products passes to you on the date when the products are delivered..

-pre-ordering:if an item has not been released, you can place a pre-order for it.

We will hold your order for you and will process it as soon as the item is available.

-If you order products from our site for delivery outside Belgium,they may be subject to import duties and taxes which are levied when the delivery reaches the specified destination. You will be responsible for payment of any such import duties and taxes. Please note that we have no control over these charges and cannot predict their amount.Please contact your local customs office for further information before placing your order.

4)Payments

-Payment has to be made by credit card or transfer to our account before delivery.

Your order will be reserved seven days. In case of failing to make any payment the agreement will be cancelled.

Our account: BE 56 9734 0391 3488 SWIFT code: ARSPBE 22XXX

We offer also IDEAL,bancontact,PayPal,

You accept that some banks may charge you an additional fee for certain transactions(for example international transactions)

5)Cancellation

Please use a model cancellation form(more information at the end of this article) to send your product back to us.

Any complains should be sent to info@barbetpicturebook.com within eight days after delivery .

To view our full return policy: see below

6)Return/Right of retraction

You may also cancel your order at any time without reason, within 14 working days of delivery.

The item(s) must be returned to us unused and in as new condition.

You will be liable for all postage costs incurred as a result of returning an item to us. We regret that we cannot accept returns on the following products:

*returns with no or insufficient postage

*the packaging or any product component has been damaged

*the product does not arrive in a reasonable condition

In that case we will not be able to offer you a refund.

-We cannot issue a refund until we have received the goods.

7)Retention of title

All delivered goods remain Chaussette's property until they have been paid for in full.

For non-payment, we reserve the right to recover the books by law at the expense of the customer.

8)Copyright and other intellectual property rights

Your use to the website <https://barbetpicturebook.com> grants no rights to you in relation to copyright, design rights, trademarks or other of our Intellectual property rights (or the intellectual property rights of third parties)

All and any intellectual property rights in connection with the books shall be owned by us absolutely.

9)Force Majeure

We will not be liable or responsible for any failure to perform, or delay in performance of any of our obligations under a contract that is caused by events outside our reasonable control.

A Force Majeure Event includes any act, event, non-happening, omission or accident beyond our reasonable control and includes in particular (without limitation) the following:

*strikes, lock-outs or other industrial action

*civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war.

*fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster

*impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport

*impossibility of the use of public or private telecommunications networks

*the acts, decrees, legislation, regulations or restrictions of any government

Out performance under any contract is deemed to be suspended for the period that the Force Majeure Events continues, and we will have an extension of time for performance for the duration of that period. We will use our reasonable endeavours to bring the Force Majeure to a close or to find a solution by which our obligations under the contract may be performed despite the Force Majeure Event.

10) Privacy Policy

We use your personal data to process your order and to offer you a better service with updates from our website.

Our website uses cookies.

11) Law and jurisdiction

- Contracts for the purchase of goods or services through our site shall be governed by Belgian law. Any dispute arising from, or related to, such contracts shall be subject to the exclusive jurisdiction of Belgian court.

- If any of these terms are found to be invalid by any court or regulator, the other terms shall continue to apply